

SPEAKER

ROBERT THOMPSON

RT, JD, MBA, LLM, CPCU,



Robert has a diverse background in law, medicine, professional liability insurance, and healthcare risk management. He is a radiology technologist who practiced for nearly 10 years at several hospitals. Robert's previous roles also include senior vice president of risk management and director of client education for two professional liability insurance companies.

Robert is a U.S. Army paratrooper and combat veteran; he graduated first in his class from both the U.S. Army Radiology Technologist School and Avionics School. Robert earned his bachelor's degree in business administration summa cum laude from North Georgia State University, his juris doctorate degree from the University of Georgia School of Law, a master of business administration degree from Lincoln University, and a master of laws degree in dispute resolution from the University of Missouri School of Law.

Robert holds the insurance designations of associate in claims, associate in risk management, associate in reinsurance, and chartered property casualty underwriter from the American Institute for Chartered Property Casualty Underwriters/Insurance Institute of America. In addition, he holds the designation of registered professional liability underwriter from the Professional Liability Underwriting Society.

Robert's responsibilities include developing and delivering risk management and patient safety services to MedPro-insured dentists and national dental organizations. Robert also serves in a business development role by providing educational seminars on risk reduction and proactive risk management to prospective clients and dental students.

Oklahoma Dental Association
317 NE 13th Street
Oklahoma City, OK 73104



THE OKLAHOMA DENTAL ASSOCIATION AND
3000 INSURANCE GROUP

PRESENT



DENTAL RISK MANAGEMENT PRACTICES THAT CONTROL AND REDUCE MALPRACTICE EXPOSURE

SEPTEMBER 20, 2019

8:30 a.m. - 9:00 a.m.: Registration/Breakfast
9:00 a.m. - 12:00 p.m.: Seminar
Continental Breakfast included

THE SCHUSTERMAN CENTER

OU-Tulsa Campus
4502 E. 41st Street
Tulsa, OK 74135

Register Online at

WWW.OKDA.ORG/EDUCATION





MedPro Group is Warren Buffett/Berkshire Hathaway's dedicated healthcare liability solution, and the nation's highest-rated medical malpractice carrier according to *A.M. Best*. MedPro has been providing unmatched strength, winning defense, and superior solutions to physicians, dentists and other healthcare providers since 1899. This course, "Dental Risk Management Practices That Control and Reduce Malpractice Exposure" is a comprehensive risk management course uniquely designed for those in the dental profession. Robert Thompson will present this three-hour lecture created for dentists and staff.

MEDPRO INSUREDS WHO COMPLETE THIS COURSE WILL RECEIVE A 10% PREMIUM DISCOUNT FOR ONE YEAR.

National Fire & Marine Insurance policy holders NOT eligible for discount.

ADA CERP® | Continuing Education Recognition Program

The Oklahoma Dental Association (ODA) is an ADA CERP Recognized Provider. ADA CERP is a service of the American Dental Association to assist dental professionals in identifying quality providers of continuing dental education. ADA CERP does not approve or endorse individual courses or instructors, nor does it imply acceptance of credit hours by boards of dentistry.

The Oklahoma Dental Association designates this activity for 3 continuing education credits.

SEMINAR SUMMARY

Dentists who implement risk management and patient safety initiatives as a style of practice tend to experience better clinical outcomes and fewer malpractice claims. To experience these benefits, it is imperative to understand what and where the potential exposure is. This claim-based educational program begins with an overview of the current dental malpractice environment, including a focus on issues related to claim frequency and severity. We will also briefly discuss the main clinical areas of dental practice that are leading the upward claim severity trend. Next we discuss the most common risk management issues related to dental malpractice including Informed consent, patient and team communication, follow-up system failures and adverse outcome disclosure. This program is intended to provide practical risk management advice and resources that can be quickly, easily and inexpensively implemented in the dental practice.

SEMINAR OBJECTIVES

1. Recognize the current trends in dental malpractice.
2. Name three clinical areas of dental practice that lead to increased claim severity.
3. List the main risk management issues related to dental malpractice.

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ODA Member Dentist: \$89	_____
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Spouse: \$64	_____

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Make Checks Payable to:
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Mail to: Risk Management Seminar
317 NE 13th Street
Oklahoma City, OK 73104

**To pay by credit card,
REGISTER ONLINE at okda.org
or call (405) 848-8873.**

The ODA will refund registration fees, less a \$15 administration fee, if notified on or before September 1, 2019. After this date, no refunds will be issued.